

# Embracing your Career Journey in a VUCA World

**Unlocking the Power of Learning Agility** 

Monday, 16 June: 9.00 am – 10.00 am CEST



# Today's hosts



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# House Keeping Rules

- You are muted by default. The chat function is disabled.
- If you have any questions, please submit them through Zoom Q&A button.
- The session will be recorded. The recording and presentation will be available on: <u>Inter-Agency Career Week</u> webpage





# Due to the large number of participants in this session, we might not be able to respond to all of your questions.

Thank you for you understanding.



## Supporting you in the Zoom Q&A



#### **Bhagyashree Sagar**

Associate Fellow, United Nations System Staff College (UNSSC)



#### **Amelia Nieva- Rodriguez**

Academic Fellow,

United Nations System Staff College (UNSSC)





# The next 50-minutes:

- Unpacking VUCA
  - Personal and Career implications
- Examining Learning Agility and its Three Components
  - For each Component: A quick thought experiment + some tips



# We are living through V-U-C-A

# Volatility – Uncertainty – Complexity - Ambiguity

**Shifting Geopolitics** 

**Budget Cuts** 



Staffing Impacts

System-wide Shifts and Re-prioritization

**Technological Disruption** 



...This can be deeply distressing for our nervous systems...



#### The Three 'A's

- ACKNOWLEDGE this is a difficult moment
- Work towards **ACCEPTANCE**
- ACT and take back control



## **Shifting Career Paradigms**

### Life-long employment

### **Degree-dependent**

Increased Career Mobility and Flexibility

#### **Skill-based:**

- Continuous Learning
- Re-skilling and Upskilling



Wide **range of concerns**, of which we have **no control** over the outcome

The concerns we can do something about. We do not have control over it, but we can influence it

What **we can directly control or impact**, through our thoughts, words, and actions



Source: The 7 Habits of Highly Effective People by Stephen Covey; Learn Loop



# Learning Agility

- Learning agility is the ability and willingness to learn from experience and then apply that learning to perform successfully in new or unfamiliar situations.
- In a VUCA world, people with learning agility are more likely to thrive in unfamiliar or evolving environments.

#### **CHANGE INTELLIGENCE**

#### SELF AWARENESS

#### **MENTAL AGILITY**

Source: Korn Ferry's Model of Learning Agility



- Can I navigate newness?
- Do I feel comfortable starting from scratch?
- Am I working in my comfort zone or courage zone?

#### CHANGE INTELLIGENCE

#### **SELF AWARENESS**

#### **MENTAL AGILITY**

Source: Korn Ferry's Model of Learning Agility



# Hudson's Cycle of Change – Where are you?





# A Quick Poll

Where are you in the Cycle of Renewal?

1. Go for it! - The Heroic Self



- 2. The Doldrums The Disenchanted Self
- 3. Cocooning The Inner Self
- 4. Getting Ready The Passionate Self





### The Importance of Situating Yourself – Honour the Season of Life You are in

Phase	Emotions & Mindset	What to Focus On Risks		
1. Go For It! <i>Renewal &amp; Alignment</i>	Optimism, drive, clarity	Maximize momentum, Deepen strengths Build influence	If you don't recognise it, you may miss the opportunity to inspire and lead others	
2. The Doldrums Disillusionment & Misalignment	Boredom, frustration, burnout	working		
<b>3. Cocooning</b> <i>Introspection &amp; Letting Go</i>	Confusion, grief, uncertainty— but also possibility	Rest, journal, explore values, start imagining new paths	If you rush cocooning, you may not gain needed clarity	
4. Getting Ready <i>Experimentation &amp; Planning</i>	Cautious optimism, curiosity	Learn new skills, test ideas, reconnect with professional goals	If you stay too long in experimentation, you may delay action	



## Learning Agility

#### **CHANGE INTELLIGENCE**

- How well do I know myself?
- Am I assured in what I can contribute?
- Do I seek feedback on my impact?

#### **SELF AWARENESS**

#### **MENTAL AGILITY**

Source: Korn Ferry's Model of Learning Agility



Core principles or beliefs Talents or patterns of thought that guide your decisions and behavior that energize you and define what matters and yield high performance most to you Strengths Values & Motivators Each of us has a unique mix of: Networks Skills Your professional and social connections that provide support, insight, and opportunity

Learned abilities that enable you to perform tasks and solve problems - Can be technical or enabling skills



# Create Your Skill Circles

#### YOU – ZOOM-IN

Skills you want to invest in for yourself – Things you enjoy, value for yourself, irrespective of where you work

#### YOUR WORK – ZOOM-OUT

Skills important for the role/profession you are in

#### THE WORLD – LOOK AHEAD

Skills important in the world at large, today

Source: Squiggly Careers



# A Sample Skill Circle

YOU -ZOOM-IN

Design, Creative Thinking YOUR WORK – ZOOM-OUT

Digital and Data Fluency, Building Relationships

THE WORLD -LOOK AHEAD

AI, Digital and Data Fluency, Adaptability, Critical Thinking

#### **NEXT STEPS:**

- Look for any overlaps/themes; Join the dots and build a learning list
- Connect with people who are great at the skill
- Connect with someone who might have similar learning aspirations
- Identify Opportunities to practice the Skill

Source: Squiggly Careers



### Some Resources:







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# Learning Agility

#### **CHANGE INTELLIGENCE**

#### **SELF AWARENESS**

- Am I attuned to my emotional state?
- Can I appreciate different perspectives?
- Can I make connections Am I able to leverage past learning in new situations?

#### MENTAL AGILITY

Source: Korn Ferry's Model of Learning Agility





# You have 45 seconds -

# Write down a list of every

# emotion you can think of





### A Quick Poll







#### There are about a 100 different emotions! Based on research done by the Yale Center for Emotional Intelligence:

1	Enraged	Panicked	Stressed	Jittery	Shocked	Surprised	Upbeat	Festive	Exhilarated	Ecstatic	1
9y	Livid	Furious	Frustrated	Tense	Stunned	Hyper	Cheerful	Motivated	Inspired	Elated	8
High Energy	Fuming	Frightened	Angry	Nervous	Restless	Energized	Lively	Excited	Optimistic	Enthusiastic	Hiah Enerav
' ₹ 	Anxious	Apprehensive	Worried	Irritated	Annoyed	Pleased	Focused	Нарру	Proud	Thrilled	1 1
ł	Repulsed	Troubled	Concerned	Uneasy	Peeved	Pleasant	Joyful	Hopeful	Playful	Blissful	
↑	Disgusted	Glum	Disappointed	Down	Apathetic	At Ease	Easygoing	Content	Loving	Fulfilled	
	Pessimistic	Morose	Discouraged	Sad	Bored	Calm	Secure	Satisfied	Grateful	Touched	
Low Energy	Alienated	Miserable	Lonely	Disheartened	Tired	Relaxed	Chill	Restful	Blessed	Balanced	Low Energy
- LO	Despondent	Depressed	Sullen	Exhausted	Fatigued	Mellow	Thoughtful	Peaceful	Comfortable	Carefree	- Fo
Ļ	Despairing	Hopeless	Desolate	Spent	Drained	Sleepy	Complacent	Tranquil	Cozy	Serene	
	← LOW PLEASANTNESS → ← HIGH PLEASANTNESS → →										



### Broaden Your Emotional Vocabulary – Expand Your Mental Agility

- On average, people can name about 12 emotions i.e.,12% of the mood meter

   Think about this: If a person were to learn a language, but were only acquainted with 12% of the vocabulary, would they be considered fluent?
- Labelling your emotions in more precise way, allows you to put the emotion into perspective and grasp the true intensity of the situation
- People who differentiate between emotions, adopt heathier coping strategies and enjoy better overall well-being
- Some initial **strategies** to build your emotional vocabulary:
  - Use the mood meter chart to support reflection
  - Look for recurring triggers and patterns and do so, with curiosity and non-judgement
  - o Tune into your body for clues to your emotional state



### Based on the research: The 'How We Feel' App





# Some More Keys to Mental Agility

	Кеу	Practice
88	REFLECTIVE PRACTICE	<ul> <li>Shift between seeing the big picture and taking action in the moment</li> </ul>
88	GROWTH MINDSET	<ul> <li>Believe abilities can be developed</li> <li>Reframe challenges as opportunities</li> <li>View setbacks as sources of learning</li> </ul>
88	EMBRACE DUALITIES	<ul> <li>Hold opposing truths and work within paradox</li> <li>Shift from either/or thinking, and see how you can adopt "both/and" thinking</li> </ul>
<b>**</b>	GENERATIVE DIALOGUE	<ul> <li>Create new insights and solutions through deep, open conversation</li> <li>Use conversations as a tool for co-creation, and not competition.</li> </ul>



# In Summary

- Navigating VUCA Remember the **3 As: Acknowledge, Accept, Act**
- Focus on what you can control—for example, your **Learning Agility**:
  - **1. Tap into Change Intelligence**: Recognize your stage in the change process and give yourself grace
  - 2. Boost Self Awareness: Map out your Values, Strengths, Motivators, Skills, and Networks to anchor your career journey
  - **3. Enhance Mental Agility:** Approach the world with intention and mindfulness to unlock new possibilities (aka your mindset)





# Checking out – Next Steps





### This was the start of a conversation...

Throughout this week, you have access to sessions to support you with:

- ✓ Resources to update and refresh your application materials;
- ✓ Tips and Strategies to **navigate your job search** within the UN System;
- Insights and inspiration on navigating change and building a

continuous learning mindset;

✓ Building your resilience muscle.





#### UN Inter- Agency Career Week 2025 Agenda



#### 16 - 20 June

	Monday, 16 June	Tuesday, 17 June	Wednesday 18 June	Thursday 19 June	Friday, 20 June
03:00-04:00 (New York) 09:00-10:00 (Europe) 10:00-11:00 (Nairobi) 14:00-15:00 (Bangkok)	Pres (E) - Embracing Your Career Journey in a VUCA World - Unlocking the Power of Learning Agility	Pres (E) - Your career is more than your next job	PD (E) - Career Conversations with colleagues on Inter- Agency mobility	Pres (E) - Skills for the Future of Work	Pres (E) - NextGEN Talent Acquisition: Insights from Recruiters
04:30-05:30 (New York) 10:30-11:30 (Europe) 11:30-12:30 (Nairobi) 15:30-16:30 (Bangkok)	Pres (E) - Charting your Blue Ocean: Identifying Emerging Opportunities and In-Demand Roles	PD (F) - Conversation de Carrière (Parcours Leadership)	Pres (E) - Navigating Inter- agency moves: key questions to consider	PD (F) - Conversations de carrière avec des collègues sur la mobilité inter-agences	Pres (E) - Demystifying Job Searching in the UN System
06:00-07:00 (New York) 12:00-13:00 (Europe) 13:00-14:00 (Nairobi) 17:00-18:00 (Bangkok)	Clinic (F) - Optimisez votre PHP : Clés pour une Candidature Réussie	Clinic (F) - Entretien basé sur les compétences pour les candidats	Clinic (F) - Réseautage Stratégique : Créer des liens, créer des chances	Pres (E) - Your application and the process	PD (E) - Recruitment for Global Impact: Insights from Purpose-Driven Organizations
07:30-08:30 (New York) 13:30-14:30 (Europe) 14:30-15:30 (Nairobi) 18:30-19:30 (Bangkok)	Clinic (E) - Successfully crafting your Personal History Profile / P11	Clinic (E) - CBI for applicants	Clinic (E) - Demystifying Networking for Career growth	Clinic (E) - Career Pivot into the Private Sector	PD (E) - How Volunteering Shapes Future Careers
09:00-10:00 (New York) 15:00-16:00 (Europe) 16:00-17:00 (Nairobi) 20:00-21:00 (Bangkok)	Keynote Speakers (E) - Pursuing your Success : Skills for Career Development	Keynote Speakers (E) - Unlocking Career Potential: The Power of Continuous Learning and Training	Keynote Speakers (E) - A holistic approach to career development	Keynote Speakers (E) - Onto the Balcony: Leadership Insights from a Personal Journey	Keynote Speakers (E) - Keynote Address by David Bearfield (UNDP)
10:30-11:30 (New York) 16:30-17:30 (Europe) 17:30-18:30 (Nairobi) 21:30-22:30 (Bangkok)	Pres (E) - Your Personal Journey	PD (E) - The Leadership Equation: Integrity, Innovation, and Impact	PD (E) - Getting into the international professional category – Moving to a different UN Organization	PD (E) - Career Conversations with colleagues on Interns and Fellows	Pres (E) - Creating Your Personal Learning Strategy
12:00-13:00 (New York) 18:00-19:00 (Europe) 19:00-20:00 (Nairobi) 23:00-00:00 (Bangkok)	Pres (S) - El CV como herramienta de impacto	Pres (E) - Branding from the Inside Out: Authenticity and EQ in Action	Clinic (S) - Desmitificando el Networking para el Crecimiento Profesional	Pres (E) - From Federal to Civilian: Resumes & Job Search Strategies	Clinic (S) - CBI para solicitantes
13:30-14:30 (New York) 19:30-20:30 (Europe) 20:30-21:30 (Nairobi) 00:30 <sup>-1</sup> -01:30 <sup>-1</sup> (Bangkok)	Pres (E) - A Mind-Blowing Tour of Al Tools to Accelerate Your Career	PD (S) - Voces de Impacto: Liderazgo que Transforma	Pres (E) - Resilience and Adaptability in times of change: "Bending without breaking"	PD (E) - Navigating and supporting the careers of women in the UN system	Pres (E) - CV writing – transforming tasks into achievements
15:00-16:00 (New York) 21:00-22:00 (Europe) 22:00-23:00 (Nairobi) 01:00* <sup>1</sup> -02:00* <sup>1</sup> (Bangkok)	Pres (S) - Entrevistas de trabajo eficaces en el sistema de las Naciones Unidas	Pres (E) - Effective Interviewing Skills in the UN	Pres (S) - Cómo completar un perfil para solicitar un puesto de manera efectiva	Pres (E) - Step Into your Future: How to set big goals and unlock your potential as a leader	Pres (E) - Reset and Recharge: Reconnecting with what grounds us



# THANK YOU! MERCI ! ¡GRACIAS!

The presentation, recording and other resources will be shared on our

dedicated Inter-Agency Career Week Page.

Please fill out the <u>Evaluation Survey</u>. Your feedback matters to us!



If you have any questions, please reach out to us at <a href="mailto:leadershipandmanagement@unssc.org">leadershipandmanagement@unssc.org</a>