



CAPACITY DEVELOPMENT & OPERATIONAL TRAINING SERVICE





Paola Matarazzo, Chief Business Process & Systems Support Section Greg Rocafort, CDOTS Campus Team Lead

Capacity Development and Operational Training Service
Department of Operational Support-Office of Support Operations
10 March 2025





Advancing UN Operational Training



300+ training programmes



20+ thematic areas



22k+ learners

Courses open to all UN personnel



- Project Management Fundamentals
- Personal Preparedness for UN personnel
- Foundations of Data Analysis and Visualization
- Fundamentals of Occupational Safety and Health
- Determining UN Salaries for Staff in Locally Recruited Categories
- UN Language Framework Training





UN Knowledge Gateway – your shortcut to UN guidance





2.9m total visits64k unique users(20% growthcompared to 2023)



45 avg. visits/user



1,547 guidance documents on **137** themes



Accessible to UN system entities

For UN system entities:

- Preventing Sexual Exploitation and Abuse (PSEA)
- Occupational Safety and Health
- Operational and Administrative Learning Catalogue
- Finance
- Human Resources





UNTold: fostering connections between the field and Headquarters



UNTold brings innovative best practices to life through compelling short videos and engaging virtual discussions.

Since 2022, 12 virtual discussion sessions have drawn over 3,390 participants.



98 offices and departments within the UN System represented by participants in the virtual discussions.



21 videos showcasing best practices in Innovation and Technology, Environment, Health, Management and Operations, Logistics, and more.



To date, UNTold has highlighted initiatives from six UN entities operating in Mali, the Central African Republic, Somalia, the Democratic Republic of the Congo, Kosovo, and Italy.





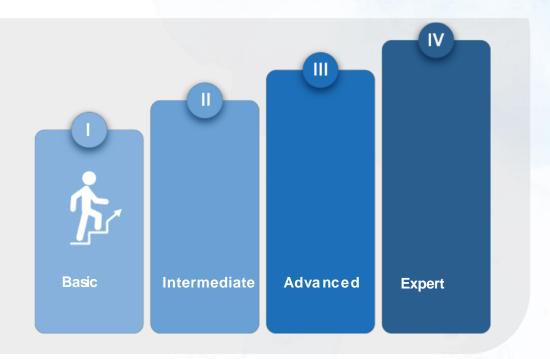
Language and Communication Training

United Nations Language Framework

United Nations Levels of Language Competence



- Common to all languages
- Unique to the Organization
- Successive stages
- ► Recognition of language skills



GAUGE YOUR LANGUAGE LEVEL

Français



UN Language Framework

Unsure about your level of French?

Please check out the examples of written and oral language produced at UN I, UN II and UN III levels. These examples illustrate the skills expected at each level and will help you gauge your own. Enjoy!











CDOTS CAMPUS

Learning Management System

https://cdotscampus.unssc.org

