## How to clarify and communicate expectations between colleagues

1. My role in the relationship				
Colleague 1	Colleague 2	Information/observable behaviours		
This is how I see myself in our professional	This is how I see myself in our professional	Behaviours we expect to see from each other		
relationship / in the team / Section / Department	relationship / in the team / Section / Department			
This is how I see yourself in our professional relationship / in the team / Section / Department	This is how I see yourself in our professional relationship / in the team / Section / Department			

2. Expectations from both colleagues				
Colleague 1	Colleague 2	Information/observable behaviours		
This is what I expect from you in your role	This is what I expect from you in your role	Behaviours we expect to see from each other		
This is what you can expect from me	This is what you can expect from me			

3. Basis of the professional relationship				
Colleague 2	Information/observable behaviours			
What is important for me in the relationship	Non-negotiable items			
My working style				
My goals and priorities				
My behaviour under stress	Current way of doing things vs. new way of			
Other important information not covered so far	doing things as of today (Space reserved for changes that need to be introduced in the professional relationship)			
	<ul> <li>My working style</li> <li>My goals and priorities</li> <li>My behaviour under stress</li> </ul>			

Colleague 1		4a. Communication styles (Effective communication between colleagues)				
	Colleague 2	Information/observable behaviour				
Direct and Assertive: I want small talk and get down to business quickly; I focus on results; I value straightforward and action-oriented communication Analytical and Logical: I need detailed and analytical	My communication style is:  □ Direct and Assertive: I want small talk and get down to business quickly; I focus on results; I value straightforward and action-oriented communication □ Analytical and Logical: I need detailed and analytical	Information/observable behaviours about the communication styles that will contribute to an ongoing dialogue between both colleagues				
fact-based communication Supportive and Empathetic: I value emotions and relationships; I focus on feelings; I am sensitive about how things are said to me	fact-based communication  ☐ Supportive and Empathetic: I value emotions and relationships; I focus on feelings; I am sensitive about how things are said to me					
think things through; I focus on <b>efficiency</b> ; I value <b>organized and systematic</b> communication	think things through; I focus on <b>efficiency</b> ; I value <b>organized and systematic</b> communication					
I would like my supervisor to provide <b>direct and specific feedback</b> on performance issues and how to improve	☐ I would like my supervisee to provide <b>direct and specific feedback</b> on the performance issue, so that I can provide some support to the staff member					
issues with me by showing detailed information and offering a point-by-point analysis of performance areas needing improvement  I would like my supervisor to approach me by offering supportive and developmental feedback with a focus on improvement and deliver a balanced and supportive feedback to encourage improvement  I would like my supervisor to present the performance issues in a structured and organized manner and	issues with me by showing detailed information of the performance area needing improvement, so that I can provide some support to the staff member  ☐ I would like my supervisee to approach me by asking for supportive and developmental feedback with a focus on improvement, so that I can provide some support to the staff member  ☐ I would like my supervisee to present the performance issues in a structured and organized manner, so that I					
problems  preferred method for addressing disagreements is: Frank and direct discussions not paying special attention to the feelings of the other person Objective and fact-based dialogue to address disagreements Paying a lot of attention to the feelings of the other person when navigating disagreements	My preferred method for addressing disagreements is:  ☐ Frank and direct discussions tnot paying special attention to the feelings of the other person ☐ Objective and fact-based dialogue to address disagreements ☐ Paying a lot of attention to the feelings of the other person when navigating disagreements					
	straightforward and action-oriented communication Analytical and Logical: I need detailed and analytical explanations; I focus on accuracy; I value detailed and fact-based communication Supportive and Empathetic: I value emotions and relationships; I focus on feelings; I am sensitive about how things are said to me Systematic and Organized: I need time and space to think things through; I focus on efficiency; I value organized and systematic communication  preferred way to learn about problems is: I would like my supervisor to provide direct and specific feedback on performance issues and how to improve I would like my supervisor to discuss performance issues with me by showing detailed information and offering a point-by-point analysis of performance areas needing improvement I would like my supervisor to approach me by offering supportive and developmental feedback with a focus on improvement and deliver a balanced and supportive feedback to encourage improvement I would like my supervisor to present the performance issues in a structured and organized manner and discuss together a structured plan to solve the problems  preferred method for addressing disagreements is: Frank and direct discussions not paying special attention to the feelings of the other person Objective and fact-based dialogue to address disagreements Paying a lot of attention to the feelings of the other	straightforward and action-oriented communication Analytical and Logical: I need detailed and analytical explanations; I focus on accuracy; I value detailed and fact-based communication  Supportive and Empathetic: I value emotions and relationships; I focus on feelings; I am sensitive about how things are said to me  Systematic and Organized: I need time and space to think things through; I focus on efficiency; I value organized and systematic communication  preferred way to learn about problems is: I would like my supervisor to provide direct and specific feedback on performance issues and how to improve I would like my supervisor to discuss performance issues with me by showing detailed information and offering a point-by-point analysis of performance areas needing improvement I would like my supervisor to approach me by offering supportive and developmental feedback with a focus on improvement and deliver a balanced and supportive and developmental feedback with a focus on improvement and deliver a balanced and supportive and developmental feedback with a focus on improvement and deliver a balanced and supportive and fact-based dialogue to address disagreements  preferred method for addressing disagreements is: Frank and direct discussions not paying special attention to the feelings of the other person Objective and fact-based dialogue to address disagreements  Paying a lot of attention to the feelings of the other person when navigating disagreements  Structured problem-solving session to address  Structured problem-solving session to address				

4b. Feedback (Effective communication between colleagues)				
Colleague 1	Colleague 2	Information/observable behaviour		
This is my preferred way to speak about problems with colleague 2	This is my preferred way to speak about problems with colleague 1	Information/observable behaviors that will indicate communication is effective between the two sides		
This is my preferred way to get feedback from colleague 2	This is my preferred way to get feedback from colleague 1			