Career Tips Thursday: Session 33

Using the DISC assessment to boost your career

UNOG/HRMS/CLM IOM/DHR/CDT





Breaking news!

- Career Development Roundtable 2024
- Employee Engagement Award CAREER PS



















Objectives

- Identify behavioural styles
- Determine own strengths and areas of development
- Highlight communication needs
- Share strategies to adjust your communication style
- Share potential career paths



Agenda

- "Tiny bit" of theory
- DISC profiling
 - Discovering your DISC style
 - Understanding other styles
 - Building more effective relationships
 - Growing your career



Before we start...





The challenge



Same message - different meaning

We have a challenging project, and I need everyone to stay focused.

Take charge of this project and run it like a boot camp. Time to conquer!

I need to organise every detail into a 50-page checklist. Let's get those spreadsheets going!



It is party planning time! I will make it fun for everyone, with plenty of breaks for snacks!

They need me to be the project's emotional support! I will listen to everyone's concerns.

DISC

What is DISC

- DiSC (4 colours test) behavioural style test
- Distinguishes 4 types of behaviour, from which the acronym derives
- Gives an accurate insight into how people behave at work and in their private lives



Why is it important?

Humans are the weakest link





Behaviour is situational

- Environment plays an important role in DISC
 - We can choose to behave differently in different situations
- The true power comes from our own ability to adapt and change to a given situation
- Changes in response focus will only have small impact on results



Important

- There are no "good" or "bad" styles
- There is no "best" style
- All styles have strengths and limitations
- All styles can be more or less effective
- People are a blend of all four styles



Direct Assertive

Forceful

Ι

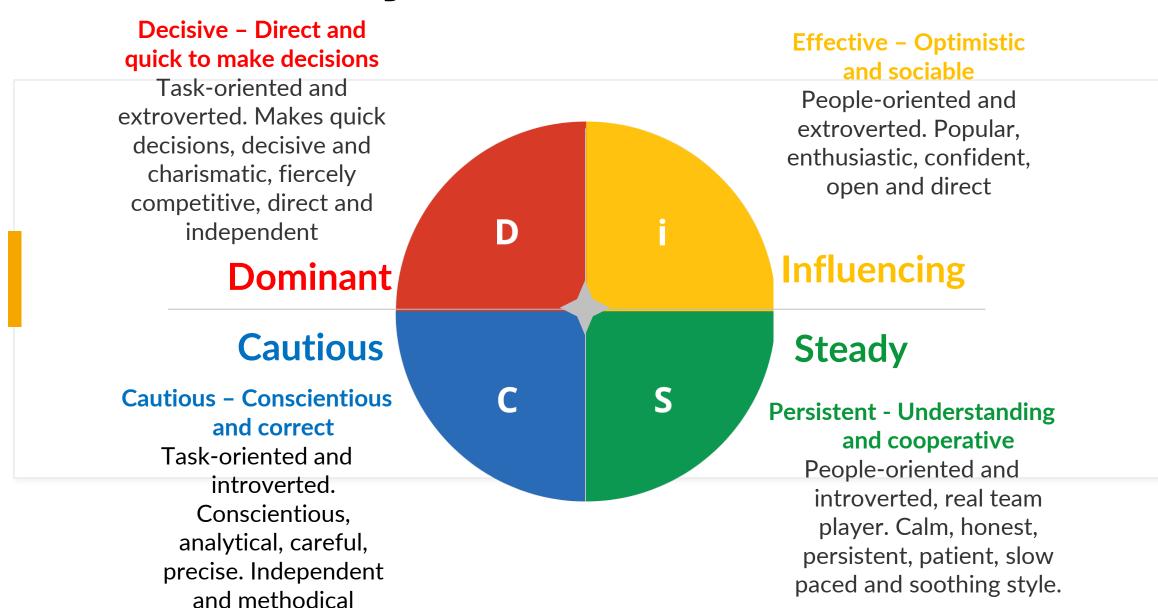
Social High-energy Enthusiastic

DISC styles

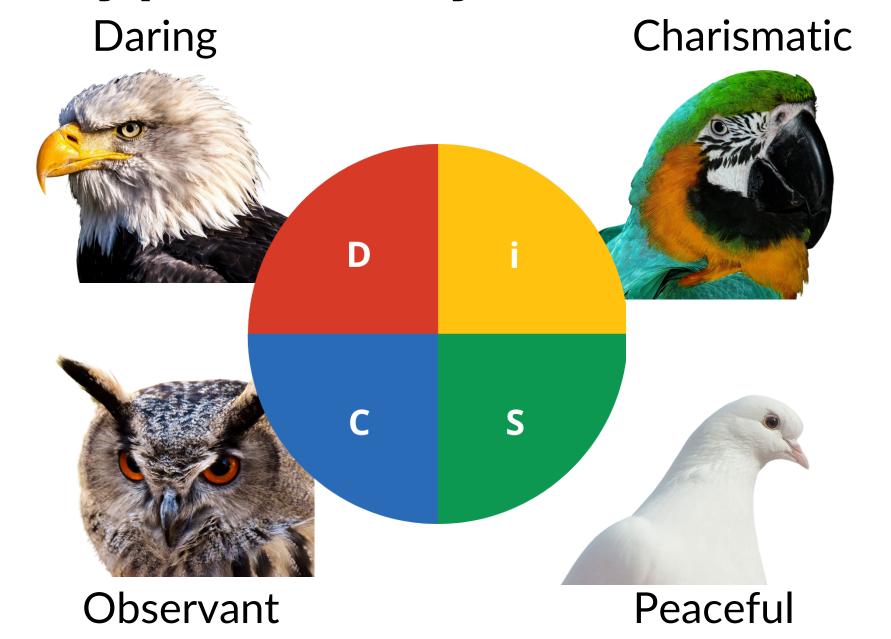
Analytical Reserved Precise S

Accommodating Patient Gentle

4 behavioural styles



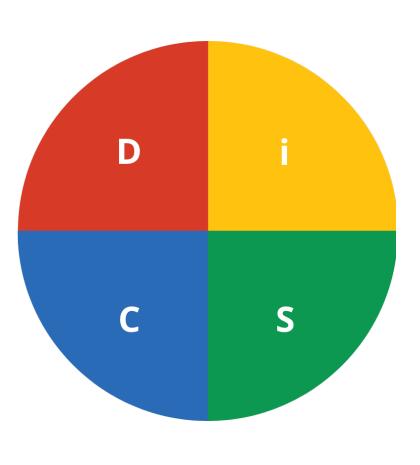
What is my preferred style?



DISC descriptors

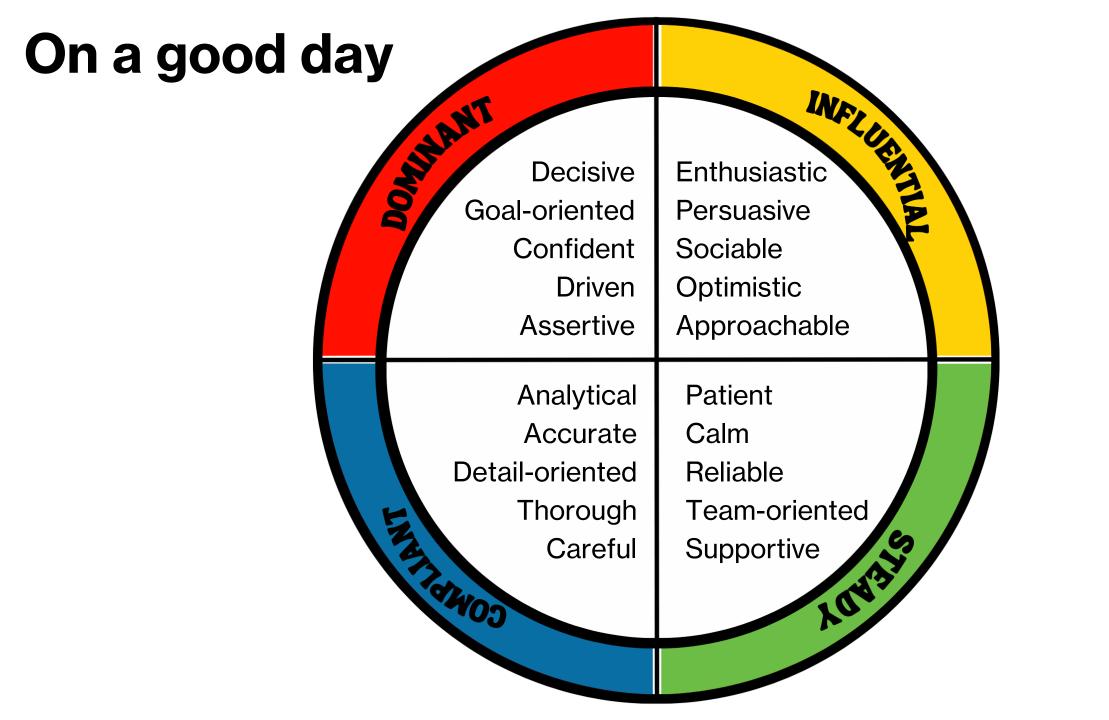
direct competitive independent decisive strong-willed bold determined

careful
accurate
prudent
good questioner
organised
facts matter
has a strong need for
privacy



optimistic
social
energetic
extrovert
has a big heart
convincing
impulsive

receptive
team player
peaceful
good audience
patient
even-paced
loyal



On a bad day WELUERT SHIRANT Overbearing Disorganised **Impatient** Overly emotional Blunt **Impulsive** Insensitive Distracting Demanding Superficial Critical Resistant to change Perfectionistic Indecisive Stubborn Rigid Overly cautious **Passive** Advals Aloof Hesitant

DISC basics

- All DiSC styles are equally valuable.
- Everyone is a combination of the 4 styles.
- We can adapt our style to the situation, circumstances and other people
- DiSC assessment does <u>not</u> determine your capability or character

Understanding my own style



DISC selfassessment



Assessment

- Please answer the 25 questions
- Put the 4 characteristics in order of importance
 - Mostly true
 - Often true
 - Rarely true
 - Least true
- Drag each statement to the most relevant place
- No good or bad answers!

Assessment link



10 minutes

Please arrange the four personality types as they relate to you, from least to most relevant.

Drag each statement to the most relevant place.





Fast

Mostly true

Busy-body

Often true

Patient (with people)

Rarely true

Patient (with tasks)

Least

1/25. questions

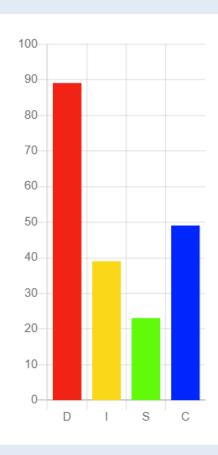
Continue >



The test was successfully completed

You have completed the test. View your DISC profile. You can download the image and short evaluation.





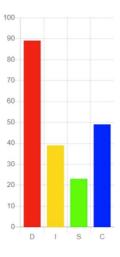


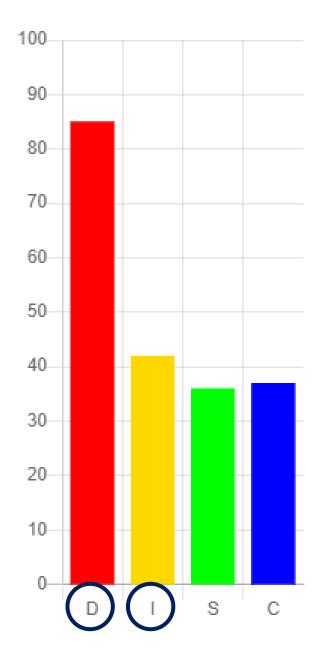




Dear

You are a leader. Your motto could be "I know who I am and I know what I want." You are a risk-taker who enjoys being an individual. You are full of confidence, which some people envy. You find your own unique solution to problems because this gives you independence and because you like to, want to and can make quick decisions. You act intuitively, you don't waste time. Efficiency and results are important to you. You believe that "pedanticism is the death of action."You prefer change to monotony. It is probably difficult for you to place others ahead of you. You often say "NO".





Teeming – full of energy **Hasty** – rushed, reckless **Circumstantial** – indirect, focusing on too much detail **Scattered** – unfocused **Directive** – authoritative **Appealing** – engaging, captivating **Rigid** – inflexible **Methodical** – structured **Tempestuous** – intense **Heckler** – disrupting **Capricious** - impulsive who pries into the affairs of

Busy-body - nosy, someone others **Persevering** – persistent

Steadfast – firm in direction **Judicious** – sensible, wise, rational

Idle – inactive, engaged in passive activities

Systematic – methodical, orderly

Exigent – demanding, insisting **Ingratiating** – charming, pleasing

Well-tended – neat, tidy **Apprehensive** – concerned, mistrustful

Volatile – loses temper or changes quickly, erratic

Gung-ho – enthusiastic, eager

Exacting – rigid, exact

Enchanting – charming, lovely **Sanguine** – enthusiastic, upbeat, positive, confident, outgoing **Resolute** – bold, stubborn **Uproarious** – amusing, funny, jovial, entertaining **Obstinate** – stubborn,

headstrong

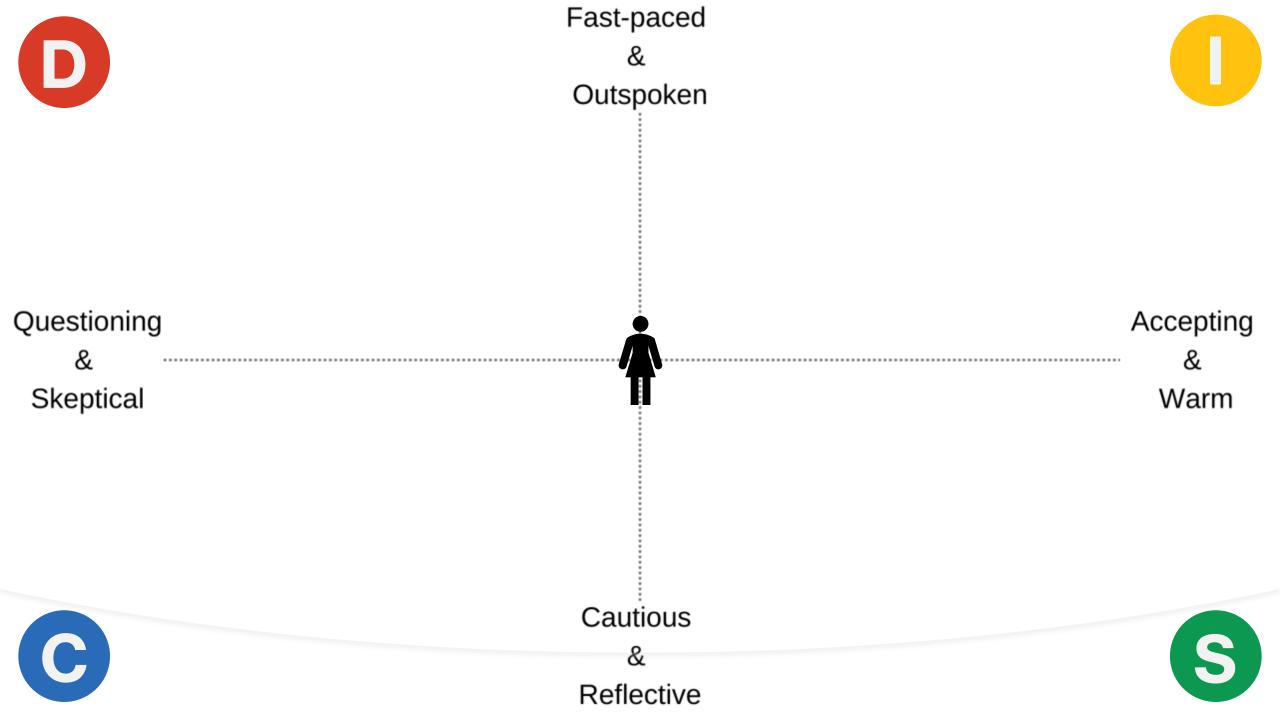
Earnest – diligent, purposeful **Befriending** – welcoming, supportive

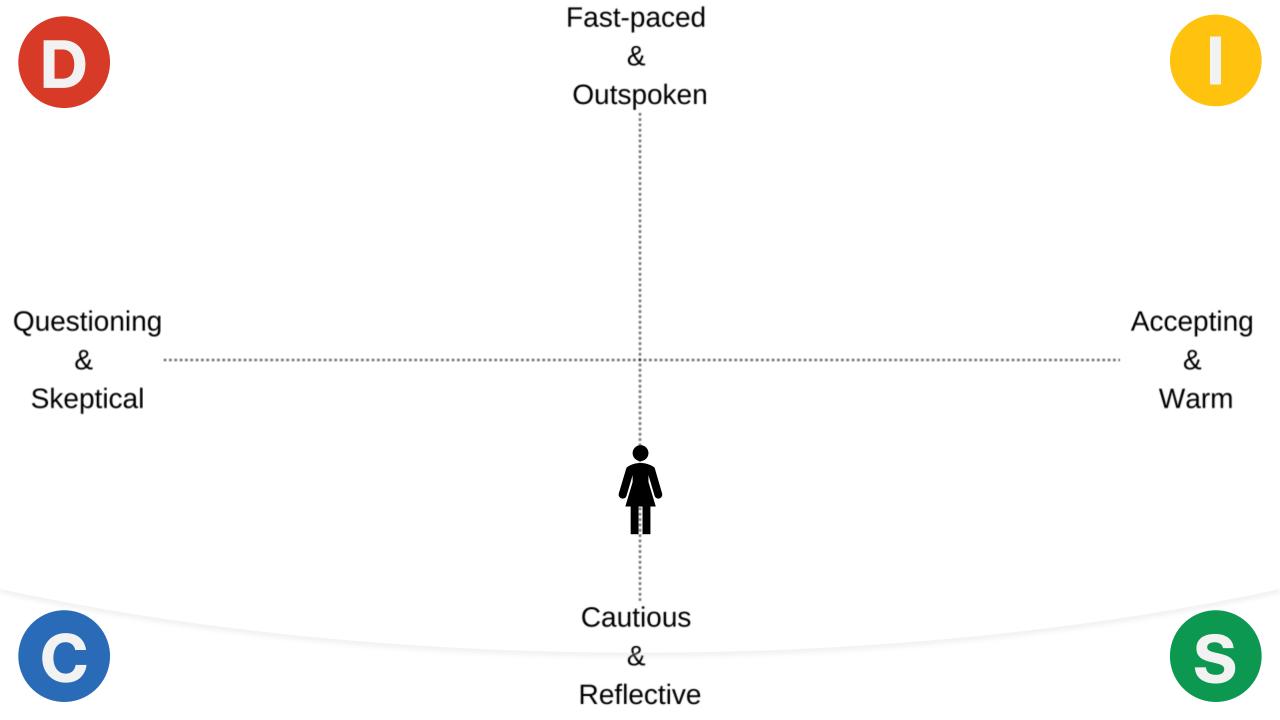
Nit-picky – meticulous **Disgruntled** – displeased, discontented

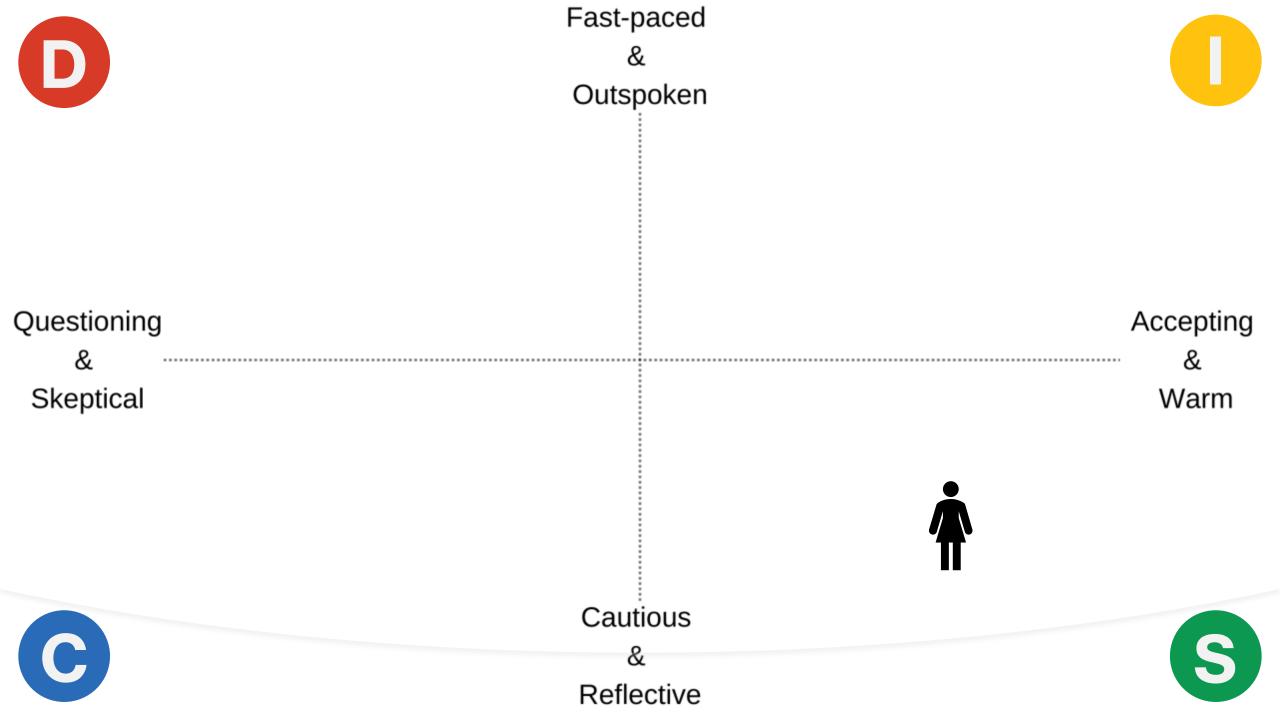
Not ostentatious – humble, modest

Acquainting - guiding

Understanding other styles











First impression Direct, unyielding and energetic

Priorities
Instant results, being active,
challenging yourself and others

Motivation
Power, competition,
victory, success

Stressors
Losing control, being exploited, showing vulnerability

Shortcomings
Indifferent towards others, impatient, apathetic





First impression Sociable, talkative and lively

Priorities
Showing enthusiasm, willingness to act, encouraging cooperation

Motivation
Social recognition, social activities, friendships

Stressors
Social rejection,
disapproval, loss of
influence, being ignored

Shortcomings
Impulsive, disorganised, lacks
task completion





First impression Nice, courteous, kind-hearted

Priorities
Supporting others, stability,
cooperation

Motivation
Stable conditions, honest
recognition, cooperation, helping
others

Stressors
Loss of stability, change,
lack of harmony, hurting
feelings

Shortcomings
Too selfless, avoids changes, indecisive





First impression Individualistic, analytical, logical

Priorities
Precision, stability, questioning assumptions

Stressors criticism, disorder, mistakes Opportunities to express professional opinion and increase knowledge, attention to quality

Shortcomings
Overly critical (of themselves and others), overthinking things, and removing themselves

Tailoring your communication approach



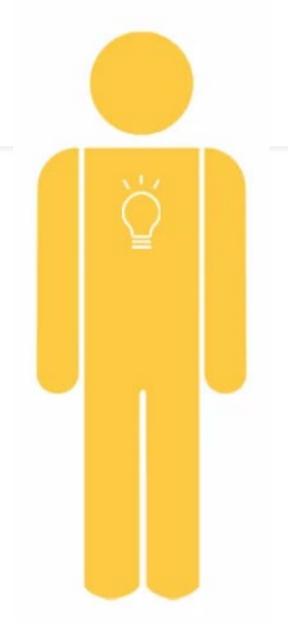
Communicating with D style

- Be concise and direct
- Emphasise facts over opinions
- Focus conversations on results and achievements
- Provide clear goals and challenges to solve
- Give opportunities to lead and make decisions



Communicating with style

- Build rapport and be friendly.
- Allow time for social interaction.
- Use stories and personal anecdotes.
- Recognise their contributions and enthusiasm.
- Keep energy and engagement high.



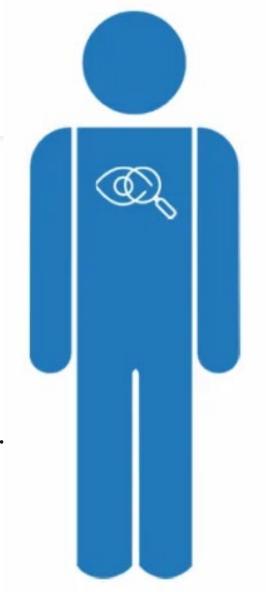
Communicating with S style

- Be patient and clear with expectations.
- Maintain a calm and reassuring tone.
- Listen actively and show empathy.
- Give them time to process and plan.
- Offer stability and support.



Communicating with C style

- Be precise and fact-based.
- Focus on accuracy and details.
- Use formal, structured communication.
- Allow them time to analyse information.
- Answer questions patiently for thorough understanding.





Drive styles

D - Pure Drive

Best careers for D types:

- Entrepreneur
- Public relations manager
- Chief Executive Officer (CEO)
- Chief Financial Officer (CFO)
- Attorney

- Strategic leadership
- Rapid response
- Conflict resolution

DC - Drive + Clarity

Best careers for DC types:

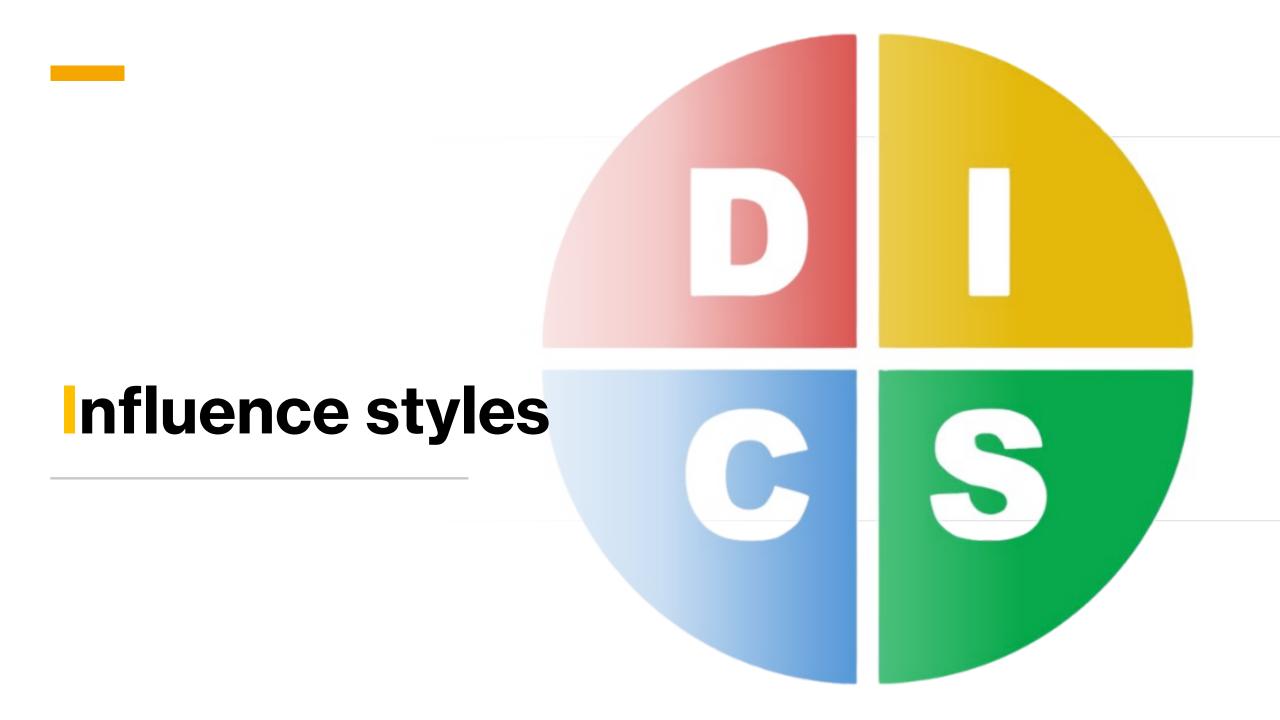
- Project manager
- Investment manager
- Chief Technical Officer (CTO)
- Architect
- Marketing director

- Programme coordination
- Emergency response

D - Drive + Influence

- Best careers for DI types:
 - Event planner
 - Politician
 - Consultant
 - Sales director
 - Art director

- Project management
- Sustainable development



- Pure Influence

- Best careers for I types:
 - Recruiter
 - Public speaker
 - Teacher
 - Social media
 - Customer success

- Public relations
- Diplomacy
- Stakeholder engagement

D – Influence + Drive

- Best careers for ID types:
 - Film producer
 - Dean or professor
 - Advertising
 - Sustainability
 - Sports coach

- Public relations
- Community outreach

S – Influence + Support

Best careers for S types:

- Human resources
- Fundraising
- Social work
- Financial advisory
- Family therapist

- Advocacy
- Training

Support styles

S – Pure Support

Best careers for S types:

- Nurse
- Customer service
- Pharmacist
- Training and development
- Zookeeper

- HR
- Welfare services
- Peacekeeping
- Community development

SC - Support + Clarity

- Best careers for SC types:
 - Family doctor or GP
 - Researcher
 - Art conservator
 - Dentist
 - Graphic designer

- Health
- Refugee/migrant support
- Community services

S - Support + Clarity

- Best careers for SI types:
 - Counselor
 - Personal trainer
 - Social worker
 - Life coach
 - Midwife

- HR
- Employee welfare

Clarity styles

C – Pure Clarity

- Best careers for C types:
 - Engineer
 - Data scientist
 - Geologist
 - Business strategist
 - Financial analyst

- Research
- Compliance
- Policy analysis

CD – Clarity + Drive

Best careers for CD types:

- Lawyer
- Pilot
- IT professional
- Chief Operations Officer (COO)
- Athlete

- Research
- Policy analyst

CS – Clarity + Support

Best careers for CS types:

- Surgeon
- Accountant
- Editor
- Curator
- Administrative assistant

- Compliance
- Accounting
- Administration

Success





"Treat others the way you would like to be treated."

Golden rule



"Treat others the way they would like to be treated."

Platinum rule

Remember

- All DiSC styles are equally valuable.
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Last CTT session in 2024

21 November Exploring your Personal Journey: setting intentions and actions to help achieve your aspirations

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