COLLEAGUES HOW CAN CLM / HRMS SUPPORT YOU?

Staff



How to manage conflict effectively at the workplace using mediation skills NEW (FR/EN)



Storytelling to get your message across effectively and with impact

ow to handle impromptu and tough questions



Speaking in front of an Audience



Practicing effective feedback and difficult conversations - Workplace atmosphere matters



Dignity at work: How to be assertive while maintaining an inclusive workplace (C3: Civility, Communication and Community) (FR/EN)



Building bridges through effective communication: the keys to non-violent communication



Boundary-setting conversations and apologies*



How to save a life - Emergency response



How to build resilience to protect yourself from life's challenges



How to develop a mind-body connection to reduce anxiety

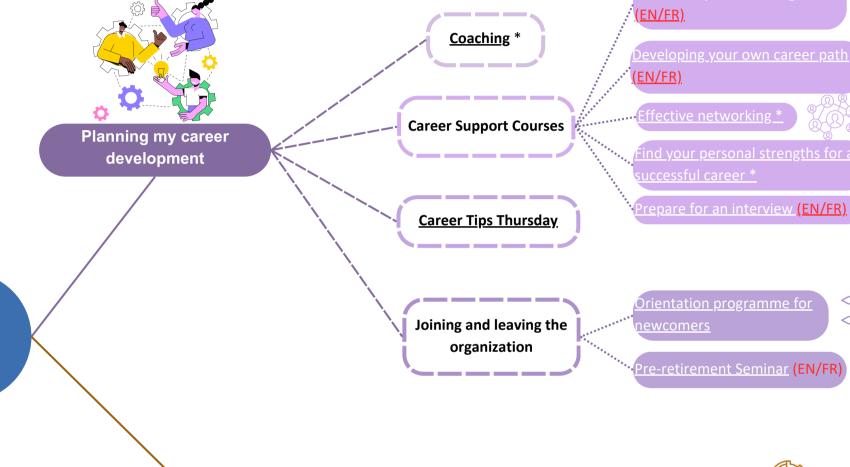


How to recognize and prevent burnout (FR/EN)



Taking care of my health and wellbeing





Improving my performance



. Briefings on performance management for staff *

How to make better decisions at work and in life

Time management - How to deal with

<u>rocrastination</u>

andidate profile writing

^{*} Trainings on demand, please contact clm_mc@un.org for more information

COLLEAGUES, HOW CAN CLM / HRMS SUPPORT YOU?

Developing my communication skills

Duration	LMS code	Course name	Туре	Language
1 day	LMS-6429	Storytelling to get your message across effectively and with impact Make your messages more memorable and powerful when addressing internal and external audiences.	in-person	EN
1 day	LMS-1552	Speaking in front of an Audience Increase the impact of your presentations by learning how to install trust in the way you talk to people and convery messages.	in-person	EN
1 day	LMS-7499	How to handle impromptu and tough questions Handle challenging questions in all kinds of situations, including meetings, presentations and negotiations, with confidence and ease.	in-person	EN
1 day	LMS-7263	Practicing effective feedback and difficult conversations - Workplace atmosphere matters! Learn the skills and competencicies required to give and receive feedback more efficiently.	in-person	EN/FR
0.5 day	LMS-6179	Dignity at work: How to be assertive while maintaining an inclusive workplace (C3: Civility, Communication and Community) With respect for dignity, it is possible to have vigorous exchanges during a discussion without offending the other party.	in-person	EN/FR
1 day	LMS-7318	Non-violent communication in the professional context for all staff members Learn how to transform situations of disagreement or conflict into constructive dialogue by developing emotional intelligence and professional relationships.	in-person	EN
2 days	LMS-7791	How to manage conflict effectively at the workplace using mediation skills Learna practical approach to conflict management based on mediation skills. Gain an understanding on what positions vs. interests are, how we communicate best in order to avoid entering conflicts or how we can best negotiate solutions when we have already entered into a conflict situation.	in-person	EN

Improving my performance

Time	LMS code	Course name	Туре	Language
1 day	LMS-6320	Time management - How to deal with procrastination Conquer procrastination with our 4-week eWorkshop on time management, featuring three webinars and hands-on, interactive exercises.	eWorkshop	EN
1.5 hours * 3	LMS-6444	How to make better decisions at work and in life Enhance your decision-making skills to mitigate the risk of unfavorable outcomes.	eWorkshop	EN

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Planning my career development

Duration	LMS code	Course name	Туре	Language
Career suppor	t courses			
0.5 day	LMS-6788	Career support: Candidate profile writing Help staff to understand and apply the basic principles of writing effective Personal History Profiles (CPs, previousely PHPs), resumes and cover letters.	eWorkshop	EN/FR
0.5 day	LMS-6789	Career support: Preparing for an interview Help you successfully present your strengths and abilities in a job interview and provide ideas, tips and techniques to help you maximize your chances of success when applying for a job.	eWorkshop	EN/FR
0.5 day	LMS-7267	Career support: Developing your own career path Manage your career better, develop a plan for your professional development and evaluate your career development	blended	EN
Joining and le	eaving the organization	on the state of th		
1 day	LMS-1071	Orientation Programme for Newcomers Help you integrate to the Organization, to introduce you to the new UN values and behaviors framework, the organizational culture and some of the most important issues that the SG has committed to.	in-person	EN
3 weeks	Click to register	Pre-retirment Seminar Help you to identify solutions that cater to your needs by making information available of an administrative nature of direct relevance to your departure from the United Nations	virtual	EN/FR
Career Tips T	hursday			
1 hour	Click to join	Carrer Tips Thursday Deliver an interactive 1-hour session on different career-related topics, designed to provide tips, guidance and insights for your career and professional development.	eWorkshop	EN

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Taking care of my wellbeing and health

Duration	LMS code	Course name	Туре	Language
1.5 hours	LMS-6978	How to build resilience to protect yourself from life's challenges Fortify yourself against life's challenges by building resilience and boost your mental health.	eWorkshop	EN
1.5 hours	LMS-6979	How to develop a mind-body connection to reduce anxiety and stress and improve your well-being Learn to gain the ability to identify and interpret the warning signs your body sends.	eWorkshop	EN
1.5 hours	LMS-6980	How to recognize and prevent burnout Learn to draw insights from past experiences and safeguard against psychological stress and fatigue.	eWorkshop	EN/FR
1.5 hours	LMS-3227	How to save a life - Emergency response Gives you the knowledge and skills to effectively respond to an emergency, but more importantly, the confidence to act when needed.	in-person	EN