

## Useful Links and Contacts

Topic	Information to include
<b>Links to the presentations / webinar series</b>	<p>Career Transition Series: Webinar on 20 May – Relocation to Bonn: <a href="#">Career Transition Series   Centre for Learning and Multilingualism</a>. The presentation can be downloaded directly from the website.</p> <p>United Nations System Staff College (UNSSC): <a href="#">Relocation to Bonn – Webinar Series: Relocation to Bonn - Webinar Series   UNSSC   United Nations System Staff College</a> (sessions on 6 May and 3 June)</p>
<b>City of Bonn</b>	<p>Comprehensive English-language information on the City of Bonn website at <a href="https://bonn.de/">https://bonn.de/</a> and <a href="https://international.bonn.de">https://international.bonn.de</a></p> <p>Login service web pages for UN staff at <a href="https://international.bonn.de/un-welcome">https://international.bonn.de/un-welcome</a> (Login: UN-Welcome; Password: WelcomeToBonn)</p> <p>Service mailbox for UN staff queries around arriving and settling in Bonn at <a href="mailto:service4un@bonn.de">service4un@bonn.de</a></p> <p>Regular welcome events and BonnExpat events: <a href="https://international.bonn.de/services/for-expats/index.php">https://international.bonn.de/services/for-expats/index.php</a></p> <p>International courses of the Adult Education Center: <a href="http://www.vhs-bonn.de/">http://www.vhs-bonn.de/</a></p> <p>City of Bonn: <a href="mailto:ulrike.nauroth@bonn.de">ulrike.nauroth@bonn.de</a> <a href="mailto:service4un@bonn.de">service4un@bonn.de</a> <a href="mailto:international@bonn.de">international@bonn.de</a></p>
<b>Federal Foreign Office – Liaison Office</b>	<p><a href="#">Federal Foreign Office Liaison Office for the Bonn UN Campus</a></p> <p><a href="#">Overview: The UN institutions in Germany - Federal Foreign Office</a></p> <p><a href="#">The United Nations in Germany - Federal Foreign Office</a></p> <p><a href="#">The United Nations in Bonn - Federal Foreign Office</a></p>
<b>Department for Economic Development – City of Bonn</b>	<p>City of Bonn: <a href="#">Economic Development and Science</a> <a href="#">Annual Economic Report 2025</a></p> <p><a href="#">Working in the Science Region Bonn</a> <a href="#">Cyber Security Cluster Bonn</a></p> <p>Job Search Platforms: <a href="https://www.make-it-in-germany.com/en/working-in-germany">https://www.make-it-in-germany.com/en/working-in-germany</a> <a href="https://www.arbeitsagentur.de/jobsuche/">https://www.arbeitsagentur.de/jobsuche/</a></p> <p>Employers &amp; Business: <a href="https://www.uni-bonn.de/en/university/working-at-the-university/job-opportunities">https://www.uni-bonn.de/en/university/working-at-the-university/job-opportunities</a></p> <p>Bonn University Hospital Job: <a href="https://karriereamukb.de/en/">https://karriereamukb.de/en/</a> <a href="https://careers.telekom.com/en/jobs?location=Bonn">https://careers.telekom.com/en/jobs?location=Bonn</a></p>

Topic	Information to include
<p><b>Federal Employment Agency</b></p>	<p>Website: <a href="https://www.arbeitsagentur.de/int/en/working-in-germany">https://www.arbeitsagentur.de/int/en/working-in-germany</a></p> <p>Job search: <a href="https://www.arbeitsagentur.de/jobsuche/">https://www.arbeitsagentur.de/jobsuche/</a></p> <p>Make it in Germany: <a href="https://www.make-it-in-germany.com/en/living-in-germany/learn-german/language-classes">https://www.make-it-in-germany.com/en/living-in-germany/learn-german/language-classes</a></p> <p>Events: <a href="https://www.arbeitsagentur.de/vor-ort/zav/events">https://www.arbeitsagentur.de/vor-ort/zav/events</a> <a href="https://www.arbeitsagentur.de/int/en/for-people-from-abroad">https://www.arbeitsagentur.de/int/en/for-people-from-abroad</a></p> <p><b>Contact:</b> Contact our Customer Center <b>Hotline:</b> +49 228 713 1313 <b>Email:</b> <a href="mailto:zav@arbeitsagentur.de">zav@arbeitsagentur.de</a> <b>Website:</b> <a href="https://www.arbeitsagentur.de/int/en/advice-and-support">https://www.arbeitsagentur.de/int/en/advice-and-support</a></p>
<p><b>Other useful links &amp; contacts</b></p>	<p>UN Bonn spouse network: <a href="mailto:unspousesbonn@proton.me">unspousesbonn@proton.me</a></p> <p>UN Bonn iSeek: <a href="https://iseek.un.org/node/2571082">https://iseek.un.org/node/2571082</a></p> <p>UN Bonn intranet: <a href="https://www.intranetunbonn.org/user/login">https://www.intranetunbonn.org/user/login</a> (email for access: <a href="mailto:cs.administration@unbonn.org">cs.administration@unbonn.org</a>)</p> <p>Shipping:</p> <ul style="list-style-type: none"> <li>• <a href="#">10 Best Moving Experts of 2026</a></li> <li>• <a href="#">Compare International Moving Quotes – MoveHub</a></li> <li>• Ask travel Unit</li> </ul> <p>Vaccinations:</p> <ul style="list-style-type: none"> <li>• <a href="https://www.bundesgesundheitsministerium.de/en/topics/vaccinations">https://www.bundesgesundheitsministerium.de/en/topics/vaccinations</a></li> </ul> <p>Schools in Bonn:</p> <ul style="list-style-type: none"> <li>• <a href="https://international.bonn.de/services/Education-and-profession/schools-in-bonn.php">https://international.bonn.de/services/Education-and-profession/schools-in-bonn.php</a></li> </ul> <p>Language courses:</p> <ul style="list-style-type: none"> <li>• <a href="https://international.bonn.de/services/Education-and-profession/learning-german.php">https://international.bonn.de/services/Education-and-profession/learning-german.php</a></li> <li>• Intranet: <a href="https://www.intranetunbonn.org/node/4430?custom_param=4">https://www.intranetunbonn.org/node/4430?custom_param=4</a></li> <li>• Make it in Germany: <a href="https://www.make-it-in-germany.com/en/living-in-germany/learn-german/language-classes">https://www.make-it-in-germany.com/en/living-in-germany/learn-german/language-classes</a></li> </ul>
<p><b>Protocol focal points</b></p>	<p>Each UN organization has designated focal points for administrative and protocol matters who support staff and families throughout the relocation process.</p> <p>Reach out to your HR team to learn what assistance is available to you.</p>

# FAQ Highlights

## Language Learning

**Are there free-of-charge German language learning opportunities available, either through UN, Bonn city or other entities?**

Here is a link to German language offerings: <https://international.bonn.de/services/Education-and-profession/learning-german.php>.

The best free of charge resource for learning in my experience is the German Language courses offered by Deutsche Welle. <https://learngerman.dw.com/de/deutsch-lernen/s-9095>.

[Goethe Institute](#) offers a discount for UN staff if a certification is desired.

You can find more information on the [UN Bonn intranet](#).

## Mobility and transport

**Thank you for the presentation, I am wondering is Bonn bike friendly city ? For example, in Geneva many colleagues are travel to work by bike. Is this the same for Bonn?**

Bonn is well known to be a bike city. There is a lot of investment in creating a good infrastructure for biking in Bonn. Commuting by bike is very common here. It is the best way to get around if it works for people.

**Many of us will be relocating from New York. New York does not seem to have a reciprocal agreement for immediate conversion. In practice does that mean that those holding a New York drivers license will need to take both**

Here is an overview of which licenses can be easily converted and which ones will require a test:

[https://assets.adac.de/image/upload/v1578389545/ADAC-eV/KOR/Text/PDF/staatenliste-nach-anlage11-fev\\_ashnko.pdf](https://assets.adac.de/image/upload/v1578389545/ADAC-eV/KOR/Text/PDF/staatenliste-nach-anlage11-fev_ashnko.pdf)

## Family, schools, and health

**Are there universities for undergraduate student in English medium those completed high school in US?**

Here are some links. Most university programmes are in German, however, there are a few in English (not exhaustive list): <https://www.iaak.uni-bonn.de/en/studying/bachelor/ba-english-studies>

International Business (B.Sc.): Offered at Hochschule Bonn-Rhein-Sieg (H-BRS), located just outside Bonn in Sankt Augustin. This is a fully English-taught program focusing on global trade and management.

Media Studies / Musicology: The University of Bonn's Philosophische Fakultät requires strong English skills, and certain modules and literature seminars and literature seminars are conducted in English

<https://www.uni-bonn.de/en/studying/degree-programs>

**Hello, thank you for doing this. My question is about health insurance for UN staff. Are they required to have GKV/PKV as Germany has a mandatory insurance requirement?**

UN insurance (CIGNA/UNSMIS) is accepted. Other providers need to confirm that the coverage is equal to the German statutory health insurance.

## Status, protocol, and registration

**Also, for both the application for the Protokollausweis and for the city Anmeldung registration, can the staff member bring all the paperwork without our entire household present? Or does the entire household need to be present for the first registration please?**

Please find more information regarding registration on the City of Bonn website here:

<https://international.bonn.de/international-profile/united-nations-in-bonn/un-staff-internal-area/registration-according-to-the-federal-registration-act.php>.

For UNDP, please reach out to our General Operations team on specific administrative arrangements. Please see the post below on Viva for the specific process.

[https://engage.cloud.microsoft/main/org/undp.org/threads/eyJfdHlwZSI6IlRocmVhZCIsImkljoiMzc1OTc5Mzc4ODMyOTk4NCJ9?trk\\_copy\\_link=V2](https://engage.cloud.microsoft/main/org/undp.org/threads/eyJfdHlwZSI6IlRocmVhZCIsImkljoiMzc1OTc5Mzc4ODMyOTk4NCJ9?trk_copy_link=V2)

**Could you please clarify about the Municipality registration process? Specifically, is it necessary to present apostilled original birth certificates for all family members?**

Ms. Ulrike Nauroth offered guidance on the City of Bonn website, which may be helpful for you in your specific situation: <https://www.bonn.de/vv/produkte/Anmeldung-nach-dem-Meldegesetz.php>

**Do all categories of staff require a protocol card or is it only for the international staff?**

This depends on your contract and on the provisions which are laid out in the headquarters agreement of your organization

## Housing and settling in

**Does Bonn provide some support for their apartment searching?**

Here is one place to start: <https://www.bonn.de/vv/produkte/wohnungsvermittlung.php>. Also, if it is within budget, some people enlist the services of relocation specialists who can help with an apartment search and negotiating all the paperwork.

**Can you provide suggestions of how to find temporary housing, beyond using Airbnb, booking.com etc? I am looking for potentially up to 1 month for my family until our long term accommodation is available.**

Short-Term Serviced Apartments: Options include [Bonnox Boardinghouse & Hotel](#), [Living Hotel Kanzler](#), and private agencies such as Zeitwohnen [The Boarding House at Heussallee](#) next to the UN-Campus also offers fully furnished apartments at reasonable. Some research institutes (e.g., Caesar) rent short-term apartments to international staff if available.

Please see the guidance on Relocation to Bonn – Housing for UNDP here:

[https://engage.cloud.microsoft/main/org/undp.org/articles/eyJfdHlwZSI6IlRocmVhZCIsImkljoiMzcyNTUyOTY0MTMyODY0MCJ9?trk\\_copy\\_link=V2](https://engage.cloud.microsoft/main/org/undp.org/articles/eyJfdHlwZSI6IlRocmVhZCIsImkljoiMzcyNTUyOTY0MTMyODY0MCJ9?trk_copy_link=V2) in the Viva community. We are updating this guidance with updated resources and will be posting information in the viva community.

**For the UN colleagues: is there any discussion underway about reviewing the maximum rent limit that I understand is shared among UN Agencies? Timely given the significant increased demand for housing.**

The ICSC carries out a survey for HQ duty stations every 5 years. The last one for Bonn was carried out in 2023 and the next is due to be done in 2028. From my understanding our colleagues in OHR continue to consult with ICSC if there can be an earlier review. We will post information on the rental subsidy as it becomes available on the relocation communities.

## Other practical questions

**We have information that there are some restrictions for opening a bank account for citizens of some countries. I am wondering if you have lifted this restriction for UN staff who are citizens of those countries? We have reported that some banks in Germany won't open a bank account if you are a national of certain countries.**

We did notice some issues fairly recently and have taken up this issue with the banks and the relevant authorities. All parties hope those matters will be resolved soon. Bonn is taking this very seriously and we are working on this topic in a joint initiative with several UN agencies.

**Can you please provide the contact details of a German accountant who speaks English and can provide information regarding taxes on US-based investments?**

You will need a 'Steuerberater' that specializes in international tax law and double taxation agreements (search for 'internationales Steuerrecht' and 'Doppelbesteuerungsabkommen'). There are several in Bonn. The web lists JUHN, KW, BWLC, for instance.

# Full Webinar Q&A Appendix

No.	Question	Answer / follow-up
1	Thank you for the presentation, I am wondering is Bonn bike friendly city ? For example, in Geneva many colleagues are travel to work by bike. Is this the same for Bonn?	Bonn is well known to be a bike city. There is a lot of investment in creating a good infrastructure for biking in Bonn. Commuting by bike is very common here. It is the best way to get around if it works for people.
2	For spouses not working in the international development/UN space, what are the opportunities like in the private sector for spouses who do not speak German? For context, my husband works in advertising.	See some of the links above.
3	We have information that they are some restrictions for open bank account for citizens of some countries. I am wondering did you lift this restriction for UN staff who are citizens of those countries ? We have report that some banks in Germany won't open bank account if you are national of certain countries.	We did notice some issues fairly recently and have taken up this issue with the banks and the relevant authorities. All parties hope those matters will be resolved soon. Bonn is taking this very serious and we are working on this topic in a joint initiative with several UN agencies.
4	Are there universities for undergraduate student in English medium those completed high school in US?	Here are some links. Most university programmes are in German, however, there are a few in English: <a href="https://www.iaak.uni-bonn.de/en/studying/bachelor/ba-english-studies">https://www.iaak.uni-bonn.de/en/studying/bachelor/ba-english-studies</a> International Business (B.Sc.): Offered at Hochschule Bonn-Rhein-Sieg (H-BRS), located just outside Bonn in Sankt Augustin. This is a fully English-taught program focusing on global trade and management. Media Studies / Musicology: The University of Bonn's Philosophische Fakultät requires strong English skills, and certain modules and literature seminars are conducted in English <a href="https://www.uni-bonn.de/en/studying/degree-programs">https://www.uni-bonn.de/en/studying/degree-programs</a> Here are some links. It is not exhaustive.
5	are there free-of-charge German language learning opportunities available, either through UN, Bonn city or other entities?	Here is a link to German language offerings: <a href="https://international.bonn.de/services/Education-and-profession/learning-german.php">https://international.bonn.de/services/Education-and-profession/learning-german.php</a>
6	are there free-of-charge German language learning opportunities available, either through UN, Bonn city or other entities?	The best free of charge resource for learning in my experience is the German Language courses offered by Deutsche Welle. <a href="https://learngerman.dw.com/de/deutsch-lernen/s-9095">https://learngerman.dw.com/de/deutsch-lernen/s-9095</a>
7	are there free-of-charge German language learning opportunities available, either through UN, Bonn city or other entities?	Goethe Institute offers a discount for UN staff if a certification is desired.
8	such a big attraction to Bonn. I am wondering if you could provide some information on job vacancies which are based in Bonn?	See some of the links above.
9	Many of us will be relocating from New York. New York does not seem to have a reciprocal agreement for immediate conversion. In practice does that mean that those holding a New York drivers license will need to take both the theoretical and behind-the-wheel exams to convert our license? thank you.	Here is an overview of which licenses can be easily converted and which ones will require a test: <a href="https://assets.adac.de/image/upload/v1578389545/ADAC-eV/KOR/Text/PDF/staatenliste-nach-anlage11-fev_ashnko.pdf">https://assets.adac.de/image/upload/v1578389545/ADAC-eV/KOR/Text/PDF/staatenliste-nach-anlage11-fev_ashnko.pdf</a> Former NY resident here who managed to get a Führerschein in Germany. I was afraid of this hassle, and instead managed to convert my NY license to a Texas license, which was recognized. But, if you have to take a test to convert your NY license, it can be done, and this fast track service from the City of Bonn will be helpful if you need support in clearing these bureaucratic hurdles.
10	Hello, thank you for doing this. My question is about health insurance for UN staff. Are they required to have GKV/PKV as Germany has a mandatory insurance requirement?	UN insurance (CIGNA/UNSMIS) is accepted. Other providers need to confirm that the coverage is equal to the German statutory health insurance.
11	Can you please provide the contact details of a German accountant who speaks English and can provide information regarding taxes on US based investments?	I struggled to find an accountant in Bonn, but I always tried on my own. It never occurred to me to go to the City of Bonn office for expat support. And it seems that if you email them. <a href="https://www.bonn.de/vv/search.php">https://www.bonn.de/vv/search.php</a> --

No.	Question	Answer / follow-up
12	Guten Abend colleagues. My question is in regard to the Protokollausweis and the Anmeldung. Is it mandatory to apply for Anmeldung after we obtain the Protokollausweis? Can my spouse get the Protokollausweis in July, leave Germany, and obtain the Anmeldung when he has officially "moved in" in October? For specific context, we are both US passport holders. My spouse will arrive with me but he may need to go back to the US 1-2 weeks after arrival because he has a 90-year-old relative in end-life care he needs to support.	This would be a question for the HR / protocol focal point of your UN Agency in Bonn to answer
13	Also, for both the application for the Protokollausweis and for the city Anmeldung registration, can the staff member bring all the paperwork without our entire household present? Or does the entire household need to be present for the first registration please?	For UNDP, please reach out to our General Operations team upon specific administrative arrangements. Please see the post below on Viva for the specific process. <a href="https://engage.cloud.microsoft/main/org/undp.org/threads/eyJfdHlwZSI6IiRocmVhZCIsImkljoiMzc1OTc5Mzc4ODMyOTk4NCJ9?trk_copy_link=V2">https://engage.cloud.microsoft/main/org/undp.org/threads/eyJfdHlwZSI6IiRocmVhZCIsImkljoiMzc1OTc5Mzc4ODMyOTk4NCJ9?trk_copy_link=V2</a>
14	Does this also apply for UNDP? I know that for UNFCCC, they get "language training subsidy": Goethe Institute offers a discount for UN staff if a certification is desired.	At this stage, UNDP is not aware of a formal UNDP-specific language training subsidy arrangement. We will continue exploring available options and partnerships on language training. Any confirmed arrangements will be shared through relocation channels once available.
15	It would also be useful to include information on healthcare facilities and provider networks. If there is a focal person for that as well, who can help/guide.	Detailed information coming soon
16	by the way, how many new colleagues will be relocated? Does Bonn provide some support on their apartment searching? thanks for the guidance	Here is one place to start: <a href="https://www.bonn.de/vv/produkte/wohnungsvermittlung.php">https://www.bonn.de/vv/produkte/wohnungsvermittlung.php</a> Also, if it is within budget, some people enlist the services of relocation specialists who can help with an apartment search and negotiating all the paperwork.
17	Does Germany offer CD diplomatic license plate for vehicles registered by UN staffs?	The CD sticker itself is rather rare here, but staff with diplomatic status can have diplomatic plates. Staff without diplomatic status but in possession of a protocol ID can have "regular" UN plates which also visibly differ from the regular German license plates.
18	Can any opportunity to have job with UN in Bonn ? Thank you in advance	Jobs with the UN in Bonn are advertised on the internet. Here is a website that bundles vacancies from several UN organisations: <a href="https://unjobs.org/duty_stations/bnn">https://unjobs.org/duty_stations/bnn</a> The most reliable source of the vacancy sections of each UN organisation.
19	I am an EU citizen and work for UNDP that has no country agreement currently. Should I do my registration as an EU citizen or UN staff for me and my family? My spouse is not an EU citizen but needs no visa and when	Please find the Administrative Arrangements Document here. <a href="https://undp.sharepoint.com/teams/OHR-Portal/SiteAssets/Forms/AllItems.aspx?id=%2Fteams%2FOHR%2DPortal%2FSiteAssets%2FSitePages%2FChange%2DManagement%2FRelocation%2Dto%2DBonn%2D%2D%2DAdministrative%2DArrangements%2Epdf%2Epdf&amp;parent=%2Fteams%2FOHR%2DPortal%2FSiteAssets%2FSitePages%2FChange%2DManagement">https://undp.sharepoint.com/teams/OHR-Portal/SiteAssets/Forms/AllItems.aspx?id=%2Fteams%2FOHR%2DPortal%2FSiteAssets%2FSitePages%2FChange%2DManagement%2FRelocation%2Dto%2DBonn%2D%2D%2DAdministrative%2DArrangements%2Epdf%2Epdf&amp;parent=%2Fteams%2FOHR%2DPortal%2FSiteAssets%2FSitePages%2FChange%2DManagement</a> For further guidance on visa registration, please submit questions through Unall using the contact center (select the operations icon in document).
20	can you provide suggestions of how to find temporary housing, beyond using AirBnb, booking.com etc? I am looking for potentially up to 1 month for my family until our long term accommodation is available.	Please see the guidance on Relocation to Bonn - Housing <a href="https://engage.cloud.microsoft/main/org/undp.org/articles/eyJfdHlwZSI6IiRocmVhZCIsImkljoiMzc5NTUyOTY0MTMyODY0MCJ9?trk_copy_link=V2">https://engage.cloud.microsoft/main/org/undp.org/articles/eyJfdHlwZSI6IiRocmVhZCIsImkljoiMzc5NTUyOTY0MTMyODY0MCJ9?trk_copy_link=V2</a> in the Viva community. We are updating this guidance with updated resources and will be posting information in the viva community.
21	Compared to NYC, even the train/tram ride from Cologne to Bonn is nothing even if living in the northern part of Cologne. ;-)	Living in Cologne and commuting to Bonn can be a very manageable set up if it suits your life circumstances. My sense is that the job market is also bigger in Cologne, so it can offer more job opportunities for spouses / people who may be relocating with you.
22	Do you run camps for kids during the summer? Are there opportunities for them to learn German during the summer?	If you google summer camps for kids, you would type: Feriencamp or Sommercamp. Here are some links: <a href="https://www.bonn.de/themen-entdecken/familie-partnerschaft/ferienprogramm-stadtranderholung.php?loc=en">https://www.bonn.de/themen-entdecken/familie-partnerschaft/ferienprogramm-stadtranderholung.php?loc=en</a> <a href="https://www.bonn.de/themen-entdecken/familie-partnerschaft/kinder-und-jugendfreizeit.php?loc=en">https://www.bonn.de/themen-entdecken/familie-partnerschaft/kinder-und-jugendfreizeit.php?loc=en</a>

No.	Question	Answer / follow-up
23	I have a UK driving licence, and I understand I can change it into a German one. But, upon changing, do I need to give up my UK driving licence?	There are some exceptional circumstances, EU driving licenses do not need to be exchanged: <a href="https://www.bmv.de/SharedDocs/EN/Articles/StV/Roadtraffic/validity-foreign-driving-licences-in-germany.html">https://www.bmv.de/SharedDocs/EN/Articles/StV/Roadtraffic/validity-foreign-driving-licences-in-germany.html</a>
24	How is the medical service in Bonn? Can we touch base on this? How is UN insurance works in Bonn?	Bonn has a university clinic and together with Cologne top medical services. Here is one link to start your search: <a href="https://www.ukbonn.de/patient_innen/international/english/">https://www.ukbonn.de/patient_innen/international/english/</a>
25	Could you please clarify about the Municipality registration process? Specifically, is it necessary to present apostilled original birth certificates for all family members?	Ms. Ulrike Nauroth offered guidance on the City of Bonn website, which may be helpful for you in your specific situation: <a href="https://www.bonn.de/vv/produkte/Anmeldung-nach-dem-Meldegesetz.php">https://www.bonn.de/vv/produkte/Anmeldung-nach-dem-Meldegesetz.php</a>
26	Thank you for the presentation. I would like to ask about the types of residencies given for UN international staff and their partners, and whether there is a specific track for naturalization or permanent residency similar to green cards in the USA.	I understand that Mr. Michael Wächter from the German Federal Foreign Office can advise staff on questions of this nature, along with Agency HR focal points: or02-04@auswaertiges-amt.de
27	What's the procedure for having "Regular" UN plates?	Pre-requisite will be the protocol ID. The registration includes a form that will have to be certified by the UN and then by the FFO. The registration itself will be the same like registering any number plates here.
28	For the UN colleagues: is there any discussion underway about reviewing the maximum rent limit that I understand is shared among UN Agencies? Timely given the significant increased demand for housing.	The ICSC carries out a survey for HQ duty stations every 5 years. The last one for Bonn was carried out in 2023 and the next is due to be done in 2028. From my understanding our colleagues in OHR continue to consult with ICSC if there can be an earlier review. We will post information on the rental subsidy as it becomes available on the relocation communities.
29	Thank you for this informative update Ms. Ulrike Nauroth. May we also enquire if inviting Deutsche Bank to the UNDP office for a dedicated sign-up session is possible please? This would save colleagues a trip to the main UN Campus. We are also looking forward to opportunities to connect with other banks in Bonn such as Sparkasse, which works for international banking. Thank you.	I would highly welcome the introduction of more banks besides Deutsche Bank. This is an issue that the UN agencies need to agree on, I am afraid. We will be happy to facilitate contact, such as with Sparkasse, for instance. Of course, there are several good online options out there as well.
30	Would it be possible to have the full phone number of the liaison office when calling from overseas?	There is no common „hotline“, may I request you to send us individual questions by E-Mail: OR02-04@auswaertiges-amt.de
31	Is there any interim arrangement until the Host agreement is signed regarding visa typology and related right to work or spouses of staff holding EU citizenship? As a EU citizen, my non-EU citizen spouse should be granted unrestricted access to employment in Germany. However, I seem to understand this only applies to individuals moving to Germany under ordinary EU free-movement law instead of protocol status which is in this case the suggested route for UN personnel. Basically in this case, protocol status can actually reduce rights that would otherwise exist under normal EU residence law – and depend on how UNDP would structure the posting and immunities through the host country agreement. In this case, can we use ordinary EU residence rules (family reunification) instead at the moment of visa application for the non EU spouse? Or ad interim until the host agreement is signed and towards enabling dependent spouses of EU citizens to grant right to work from the get go?	these kind of individual questions can unfortunately not be answered on a general level during this webinar. please turn to your HR advisor
32	Do all categories of staff require a protocol card or is it only for the international staff?	this depends on your contract and on the provisions which are laid out in the head quarters agreement of your organization
33	As New York State is not included in the drivers license conversion list you shared, can you please clarify if conversion is possible and where we can find more information on the process? Thank you! <a href="https://assets.adac.de/image/upload/v1578389545/ADAC-eV/KOR/Text/PDF/staatenliste-nach-anlage11-fev_ashnko.pdf">https://assets.adac.de/image/upload/v1578389545/ADAC-eV/KOR/Text/PDF/staatenliste-nach-anlage11-fev_ashnko.pdf</a>	To my knowledge the conversion of a NY State license will require both theoretical and practical exams.
34	I was informed by my HR focal point that I do not need a visa to enter Germany and take up my assignment. I do not possess a	What Nationality do you have?

No.	Question	Answer / follow-up
	United Nations laissez-passer. Are there any additional documents or information I should provide to immigration to ensure there are no issues entering?	
35	United States	It is recommended that you apply for a work visa in advance, if you are PSA or expert on mission. If you are regular staff - you may enter just with your passport. Protocol ID will be issued. But please be advised that you can only start working after the protocol ID is issued
36	Thank you Oliver and Lisa for the response on conversion of drivers licenses. Dear Oliver, New York is not listed in the attachment, hence the question. The Bonn City site says to make an appointment. I wondered, given the concentration of numbers, if there are any details specific to conversion from New York. Thanks again for all the support. It is so welcomed and very reassuring.	To my knowledge the conversion of NY State licenses will require both theoretical and practical exams.
37	How's racial respect for diversity in Bonn? Are there schools which offer instructions in English?	I can assure you that Bonn is a very welcoming and international duty station. We have many expats from different cultures and nationalities. There might be the occasional incidence, but overall you will feel very welcomed here.
38	does spouse need to apply for work permit in Bonn to apply for job? how long does it take?	This depends on the Seat Agreement applicable to the respective UN organization.
39	How can we go about transferring our NY driver's license to a Texas license to facilitate getting a German driver's license as advised?	You would have to have legitimate standing in another state that is recognized by Germany, in this case Texas. If you have no standing in another state with a recognition arrangement with Germany, then I think you will need to clear the hurdles in Germany related to any driving classes and tests. There are a lot of driving schools around. They are called "Fahrschule." And while this may sound stressful, it is doable!
40	According to the bonn.de website, In the case of foreign civil status documents, legalization or an apostille is required in addition to a translation. This depends on the country in which the civil status certificate was issued. If legalization or an apostille is required, this must also be obtained. Otherwise, the civil status certificate cannot be recognized.  You can check which country requires legalization or an apostille on the website of the Federal Foreign Office. You will find the link to the website of the Federal Foreign Office under the tab "Forms and links".	You can complete your registration without the legalization or translation of documents. They will be needed to register your civil status, but that can be done at a later point. From the City perspective, it is always advisable to make an appointment with the Citizens Service Center (see details in our login area) to avoid unnecessary steps.
41	Thanks for responding above re GKV/PKV. When you say CIGNA is accepted, do you mean accepted by the Federal Government as a legal substitute for GKV/PKV or just accepted by local medical services (or both)? Thanks.	Both!
42	For the UNDP HCA, will spouses have automatic employment authorization?	Under the current Host Country Agreement, based on the 1946 Convention, spouses are issued Protocol IDs, which generally serve as proof of their exemption from the requirement to obtain a work permit. However, for specifics around this issue, please submit your questions through UNall using the contact center. A subject matter expert from general Operations will support you on this question.
43	For the UNDP HCA, will spouses have automatic employment authorization?	The current administrative arrangements should be read as the operational guidance currently applicable to relocating UNDP personnel and their families. Where a spouse intends to work in Germany, the request may need to be submitted through the organization to the German Federal Foreign Office, and confirmation should be obtained before the spouse takes up employment. UNDP will seek to clarify this point further with the relevant German authorities to ensure that staff and families receive consistent written guidance.
44	Does UNDP have any frameworks or mechanisms in place to support the careers of spouses who are also employed within	There is one organization that supports spouses. While it is not currently active, reaching out to them may be helpful, as increased interest could encourage them to resume their activities and programs: unspousesbonn@proton.me

No.	Question	Answer / follow-up
	the UN system? Have there been any successful cases or examples of such arrangements?	
45	Thank you for making time for us. What are the exact steps for the Protocol ID please? Once the staff member and family arrives, do we all come to your office on Wednesday between 9AM to 10:30AM with our paperwork in-person or can I bring the paperwork for myself and family? Alternately, can we submit our paperwork through our UN HR focal point if we visit on a day when you are not present please?	Please contact your UN agency Protocol officer for further details.
46	So what is the cost for staff and family to acquire German driver's license if we're coming from NY state? I've heard it can be in the thousands of dollars.	Please see the following post on viva regarding drivers license. <a href="https://engage.cloud.microsoft/main/org/undp.org/threads/eyJfdHlwZSI6IiRocmVhZCIsImlkljoiMzg0NzE2MzAzNzY5NiJ9?trk_copy_link=V2">https://engage.cloud.microsoft/main/org/undp.org/threads/eyJfdHlwZSI6IiRocmVhZCIsImlkljoiMzg0NzE2MzAzNzY5NiJ9?trk_copy_link=V2</a> For specific questions please or additional questions, please create a UNall case by selecting: UNall Service Portal > Operations Service Icon > General Operations Contact Center
47	What I learned is UN employee spouses aren't able to currently work in Germany currently up to November 2026. Is this true? I need official confirmation.	what legal status does the concerned employee have in Germany according to the Seat Agreement? Are you referring to UNDP?
48	Hi colleagues, my question was not really answered. Can you please provide the information:  Can you please provide the contact details of a German accountant who speaks English and can provide information regarding taxes on US based investments? Thank you.	You will need a 'Steuerberater' that specializes in international tax law and double taxation agreements (search for 'internationales Steuerrecht' and 'Doppelbesteuerungsabkommen'). There are several in Bonn. The web lists JUHN, KW, BWLC, for instance.
49	Thanks for the useful information. on a relevant note, does UNOG provide similar session on relocation to Madrid, Spain?	We are currently preparing other webinars focused on relocation, please follow our website for further information
50	Thank you for this session. I see that several housing websites indicate that a credit check is necessary. I can I use my credit check from the US or do I need to obtain one in Germany?	If you need to obtain a credit check in Germany, this website may be helpful: <a href="https://www.simplegermany.com/how-to-get-schufa/">https://www.simplegermany.com/how-to-get-schufa/</a>
51	i mean, since we are not very much informed about the job opportunities, for example, my wife is a schoolteacher and she wants to apply for job, she should only submit a resume and the one office / should forward her resume to concern school and that school should automatically contact her	For more information, please contact the Federal Employment Agency: <a href="mailto:zav@arbeitsagentur.de">zav@arbeitsagentur.de</a>
52	Thank you for your response regarding support for spousal support. I'm interested in cases where both are P staff. This is an important issue, especially given the increasing number of UN office relocations. Could you please let us know where updated information will be shared once it becomes available? Thank you!	Again this will depend on who you work for. UNDP colleagues should find most answers in the UNall knowledge articles and on Viva Engage. For others it might be their dedicated focal point, etc.
53	Can you put the last response from Heike in writing, re spouse remote working employment. Thanks you	Please feel free to reach out again via email, might be easier: <a href="mailto:zav@arbeitsagentur.de">zav@arbeitsagentur.de</a>
54	do you know if New Jersey driving license is transferrable to german driving license? do we need both theoretical and practical tests?	Please check this website: <a href="https://www.bmv.de/SharedDocs/EN/Articles/STV/Roadtraffic/validity-foreign-driving-licences-in-germany.html">https://www.bmv.de/SharedDocs/EN/Articles/STV/Roadtraffic/validity-foreign-driving-licences-in-germany.html</a>
55	Hello, Is ZAV service free? Thank you	Yes it is, please feel free to reach out <a href="mailto:zav@arbeitsagentur.de">zav@arbeitsagentur.de</a>
56	How does freelancing work under tax law?	you have to make a tax statement
57	I have UNLP but it's expiring soon - can I renew it in New York before I move to Bonn?	please turn to your HR focal point in New York with this question

No.	Question	Answer / follow-up
58	Please how to contact Ms ZAV_Heike Roding for employment search .Thank you in advance	zav@arbeitsagentur.de
59	What is the job market like for multilingual (6 languages) non-German speakers. Are master degrees a must to secure a job, besides knowldege of German?	A master degree is not a must. But the competition for jobs that do not require German skills is very high, so everything that sets you apart from other applicants is a plus - Master degree, 6 languages, working experience, skills, etc.